

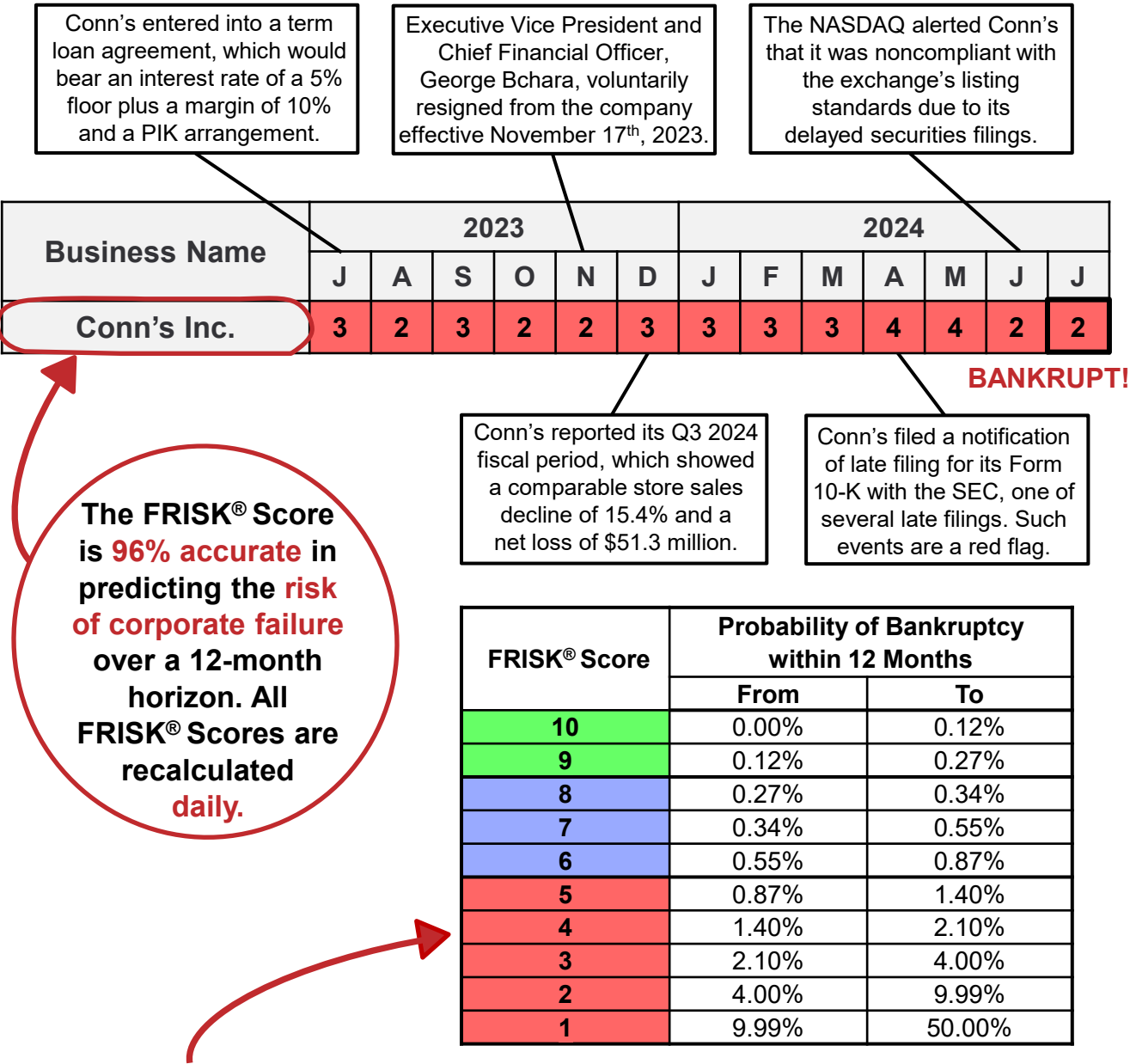


CreditRiskMonitor's warning of Conn's Inc. ("Conn's") bankruptcy risk was determined by a combination of factors:

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MONTHLY AVERAGE FRISK® SCORE

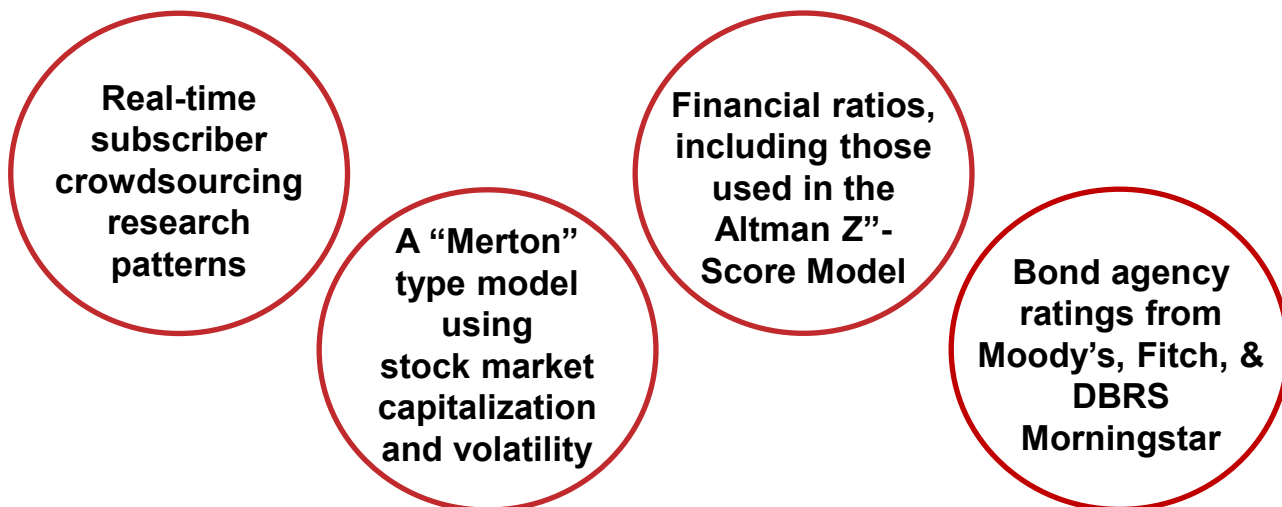
CreditRiskMonitor's FRISK® Score had been warning of financial stress at Conn's (NASDAQ: CONN) for more than a year. **The company ultimately filed for bankruptcy on July 23, 2024.**



While the risk of bankruptcy varies at each FRISK® Score, 96% of public companies that eventually go bankrupt enter the FRISK® "red zone" prior to filing. **A FRISK® Score of 5 or less is an important warning sign.**

THE FRISK® SCORE COMPONENTS

At the core of CreditRiskMonitor® is our **96% accurate FRISK® Score**, which indicates a company's financial stress on a scale of 1 to 10, based on the probability of bankruptcy in a 12-month horizon. The FRISK® score incorporates four high-quality data components:



The competitive advantage of our model lies in our non-linear scaling for each data subcomponent and the combination of the above four data components to mitigate the shortcomings of any individual one.

We are the only provider making use of the wisdom of the crowd (our subscribers include nearly 40% of the Fortune 1000 plus thousands of other large corporations worldwide) when assessing bankruptcy risk. Our proprietary [crowdsourcing](#) approach assesses the sentiment of risk management professionals based on their aggregate research behaviors within the platform.

Why is sentiment important?

- It's independently predictive of bankruptcy
- It's asymmetric to other inputs since the actors involved have access to material, non-public information under their exemption from Regulation Fair Disclosure
- The collective sentiment of risk management professionals directly relates to access to interest-free working capital as trade credit is reduced to companies where there are concerns

[Read more in Credit Research Foundation's article, "Assessing Public Company Financial Risk by Crowdsourcing the Research of Credit Professionals"](#)

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COMPANY REPORT DETAIL

Conn's Inc

Phone: (936) 230-5881

2445 Technology Forest Blvd, Suite 800
THE WOODLANDS, TX 77381 United States

Ticker: CONN

Filed for Bankruptcy on 7/23/2024
Case #24-33357, filed in the U.S. Bankruptcy Court for the Southern District of Texas (Houston)

Latest Financial Statements as of 1/31/2024

Business Summary

Conn's, Inc. is a specialty retailer of home goods, including furniture and mattresses, appliances, and consumer electronics. The Company offers branded durable consumer goods and related services in addition to proprietary credit solutions for its core consumers. The Company operates in two segments: retail and credit. The retail segment operates primarily through its stores and Website. The retail segment product offerings include furniture and mattresses, home appliances, consumer electronics and home office products from global brands across a wide range of price points. The credit segment offers financing solutions to a large, under-served population of credit-constrained consumers who typically have limited credit alternatives. Its home appliances include refrigerators, freezers, washers, dryers, dishwashers, and ranges. Its furniture and mattresses include furniture and related accessories for the living room, dining room and bedroom, as well as both flat mattresses.

Employees: 4,500 (as of 1/31/2024)

Incorporated: 1/15/2003

Federal Tax Id: 061672840

Credit Score History

Why are these scores different?

FRISK® Score Analysis

Score/ Index	2023						2024					
	J	A	S	O	N	D	J	F	M	A	M	J
FRISK® Score*	3	2	3	2	2	3	3	3	3	4	4	2
DBT Index	9	9	9	9	9	9	9	9	9	9	9	9
Z"-Score	3.44	3.1			2.84		2.77			Z"	Z"	Z"

* FRISK® Scores are month-end

- Probability of bankruptcy within 12 months is 4% to 10%.
- ... prompt, "cloaking" the ...
- ... by 89%

The Z"-Score failed to warn of bankruptcy by consistently indicating strong financial health. However, the FRISK® Score alerted clients.

The FRISK® Score is a 96% accurate method by which to monitor public company bankruptcy risk.

Payment performance, captured by the Days Beyond Terms (DBT) index, which is very similar to D&B's PAYDEX® score, is not an effective indicator of financial stress for publicly traded companies since they often continue to pay on time right up until their bankruptcy filing. This is what's commonly called the "Cloaking Effect."

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NEWS ALERTS: A TIMELINE OF CONCERNING NEWS ITEMS

Q4 2023 filing – Same store sales declined 21.8%, SG&A expenses increased by 6%, and its net loss was \$36.7 million. Such performance reflected early stages of a business death spiral.		
03/29/2023	ContentEngine	Conn's Posts Adj. Loss In Q4; Same Store Sales Down 21.8%
Q2 2024 filing – Same store sales declined 15.4% which was primarily driven by “lower discretionary spending for home-related products following several periods of excess consumer liquidity resulting in the acceleration of sales,” according to the company.		
08/30/2023	ContentEngine	Conn's Posts Loss In Q2; Same Store Sales Down 15.4%
After the resignation of Conn's EVP & CFO in November 2023, the company filed its first notification of late filing with the Securities and Exchange Commission. By June 2024, Conn's would have cumulatively reported three late filings – a recurring red flag.		
12/12/2023	CRMZ News Service	CONN'S INC Files Notification of Late Filing for its Form 10-Q with the Securities and Exchange Commission.
In December 2023, Conn's announced the acquisition of Southeastern U.S. home furnishings company, W.S. Badcock LLC. Post-acquisition, Conn's consolidated debt increased to nearly \$1 billion, an increase of 45.5% quarter-over-quarter. This transaction contributed to its untenable balance sheet.		
04/11/2024	GlobeNewswire	Conn's, Inc. Reports Fourth Quarter and Full Year Fiscal Year 2024 Financial Results
By mid-July 2024, news circulated that Conn's would close more than half of its store locations. In the following week, the company announced its Chapter 11 bankruptcy filing. As disclosed in the bankruptcy petition, trade claims of the top 30 unsecured creditors exceeded \$100 million; counterparties who would be exposed to material financial losses.		
07/24/2024	CRMZ News Service	Home Goods Retailer Conn's Files For Bankruptcy Following Sales Decline

DO NOT MISS THIS – MANAGEMENT DISCUSSION AND ANALYSIS (MD&A)

The MD&A contains relevant and accurate statements about a company’s liquidity, capital resources, and other aspects of financial stability. Sarbanes-Oxley regulation makes it illegal to falsify information, subjecting CEOs and CFOs to fines or imprisonment for noncompliance.

According to the Financial Accounting Standards Board (FASB), “MD&A should provide a balanced presentation that includes both positive and negative information about the topics discussed.”

Ask about our MD&A cheat sheet to see how we can enhance your risk assessment process even further.

Report

Overview

Company News

Risk Ratings

Important Information

Annual Financials

Year/Year Interim

Sequential Quarters

Liquidity (MD&A)

SEC Filings

Peer Analysis

Payments

Public Filings

General Info

Access History

Consolidated Access History

Credit Limit

Update Portfolio

Print/Save Report

Currency Converter

Send This to a Colleague

Conn's Inc

2445 Technology Forest Blvd, Suite
THE WOODLANDS, TX 77381 United States

Phone: (936) 230-5881

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Management Discussion and Analysis History

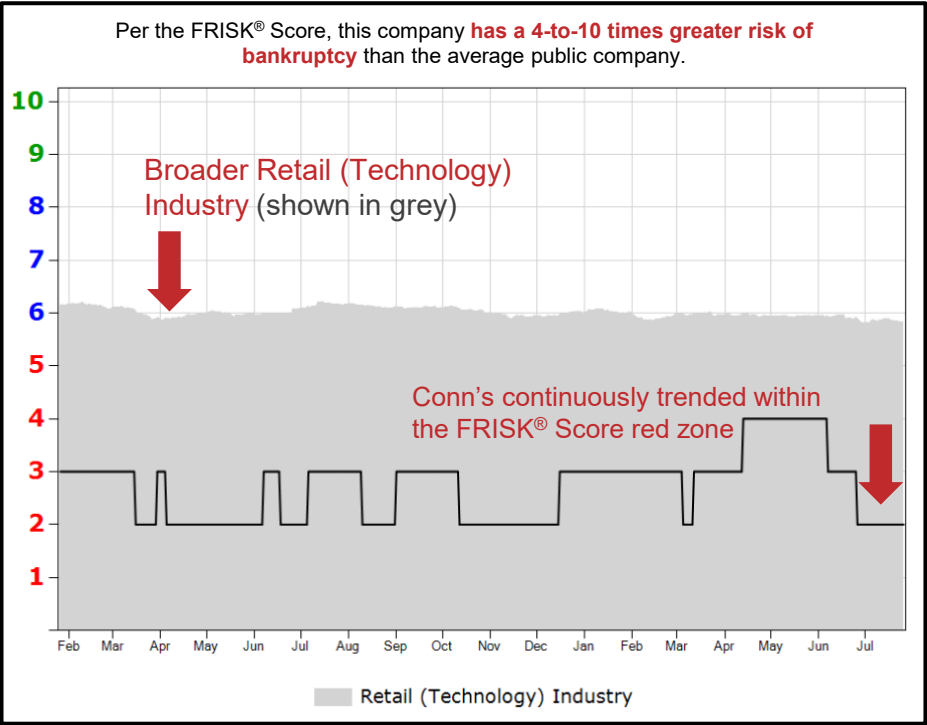
The Term Loan contains customary covenants regarding the Borrowers and their subsidiaries that are generally based upon and are comparable to those contained in the Fifth Amended and Restated Loan Agreement including, without limitation: financial covenants, such as the maintenance of a minimum interest coverage ratio, subject to a covenant relief period through the fiscal quarter ending April 30, 2024, and a maximum leverage ratio; and negative covenants, such as limitations on indebtedness, liens, mergers, asset transfers, certain investing activities and other matters customarily restricted in such agreements. Most of these restrictions are subject to certain minimum thresholds and exceptions. The Term Loan also contains customary events of default, including, without limitation, payment defaults, material inaccuracy of representation, covenant defaults, bankruptcy and insolvency proceedings, and change of control.

Fortune 1000 clients use disclosures from the MD&A's Liquidity and Capital Resources section for valuable insights into bankruptcy timing of High Risk FRISK® counterparties as part of their best-in-class risk assessment processes. Make it part of your best practices today.

Due to Conn's weak operating performance, lenders granted maintenance covenant relief for its interest coverage ratio through April 2024, which would later be extended. However, covenant relief is an important red flag. Contact your account manager to learn more.

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FRISK® DEEP DIVE



The FRISK® Score relative to the broader Retail (Technology) industry raised an additional red flag signaling heightened risk relative to peers, as well...

MAKING IMMEDIATE ATTENTION REQUIRED.

ADJUSTED MARKET CAP VOLATILITY



One of the inputs of the FRISK® Score is a company's market cap volatility, adjusted for dividends, over the course of a year. Incorporating this information allows us to capture the "wisdom of markets" on a daily basis.

This ensures our subscribers are getting the most up to date view of the risks they face since stocks tend to be more liquid and faster moving than bond prices and ratings.

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FRISK® STRESS INDEX

#	Business Name	Country	Current FRISK® score
1	GOME Retail Holdings Ltd	Hong Kong	1
2	Grupo Casas Bahia SA	Brazil	1
3	Container Store Group Inc	United States	1
4	Kaspien Holdings Inc	United States	1
5	Trikomsele Oke Tbk PT	Indonesia	2
6	Conn's Inc	United States	2
7	LI Flooring Holdings Inc	United States	2
8	1847 Holdings LLC	United States	2
9	Pacific Legend Group Ltd	Hong Kong	2
10	Suning.Com Co Ltd	China	2

☒ Primary industry codes only

Businesses: All Businesses

From:

In: SIC 57 : Home furniture, furnis

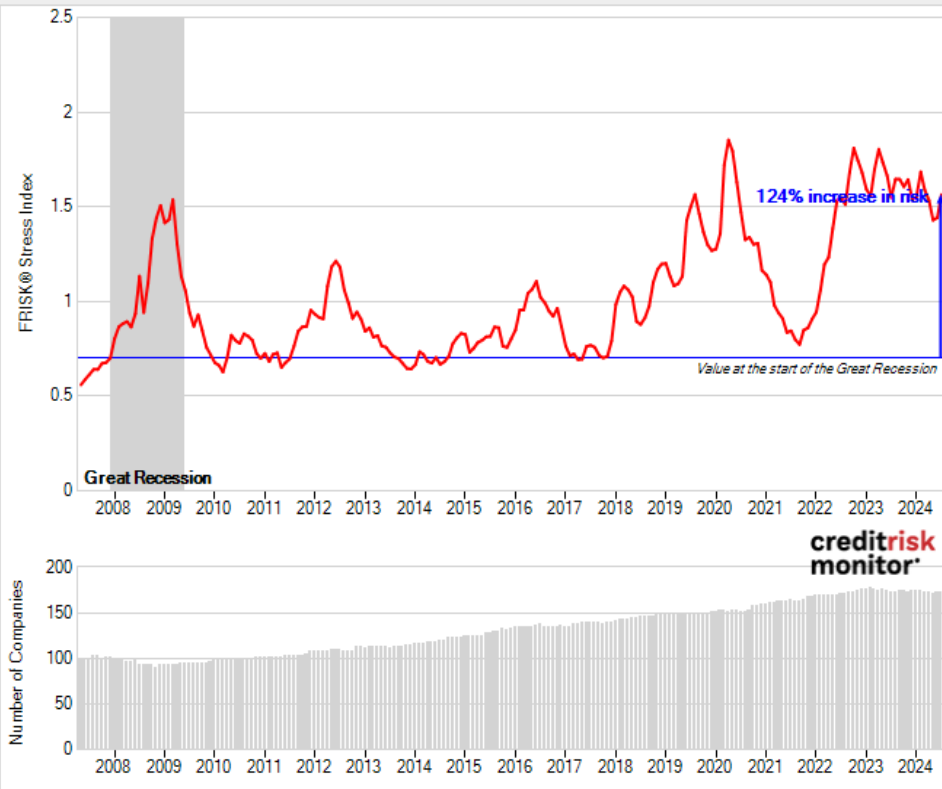
Industry:

Country: All Countries

UPDATE RESULTS

Scale: Auto

Total Companies in all months 206



The FRISK® Stress Index shows the collective probability of failure in a group of companies (such as an industry, country or portfolio) over the next 12 months. It is designed to show trends in risk level across a group of companies and levels near or above 1.5 are considered high risk for a broader group (and greater than 3 or 4 for a smaller group of companies).

The average probability of failure for SIC code 57 (Home furniture, furnishings, and equipment stores) has increased 124% since 2007. Conn's was among the weakest names in the industry as evidenced by its FRISK® Score of 2.

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QUARTERLY PERFORMANCE RATIOS

Performance Ratios - Sequential Quarters					
(Thousands of U.S. Dollars)					
	3 mos 1/31/2024	3 mos 10/31/2023	3 mos 7/31/2023		
Excluding its one-time gain, operating and net losses were persistent					
	\$366,077	\$280,130	\$306,906		
	30.68%	-8.72%	7.85%		
	\$184,669	\$133,768	\$152,921		
	38.05%	-12.52%	11.92%		
% of sales	50.45%	47.75%	49.83%		
change as % of incremental sales	59.22%	n/m	72.90%	n/m	30.90%
SG&A \$	\$219,130	\$170,155	\$168,276	\$158,147	\$181,177
% change	28.78%	1.12%	6.40%	-12.71%	12.29%
% of sales	59.86%	60.74%	54.83%	55.57%	54.10%
change as % of incremental sales	56.98%	n/m	45.35%	n/m	145.01%
Operating Profit \$	\$39,874	(\$38,458)	(\$15,355)	(\$20,703)	(\$33,432)
% change	203.68%	-150.46%	25.83%	38.07%	-85.78%
% of sales	10.89%	-13.73%	-5.00%	-7.28%	-9.98%
change as % of incremental sales	91.14%	n/m	23.94%	n/m	-112.88%
EBITDA \$	\$53,860	(\$25,938)	(\$3,545)	(\$8,603)	(\$21,508)
% change	307.65%	-631.68%	58.79%	60.00%	-234.81%
% of sales	14.71%	-9.26%	-1.16%	-3.02%	-6.42%
change as % of incremental sales	92.85%	n/m	22.65%	n/m	-110.30%
EBIT \$	\$39,874	(\$38,458)	(\$15,355)	(\$20,703)	(\$33,432)
% change	203.68%	-150.46%	25.83%	38.07%	-85.78%
% of sales	10.89%	-13.73%	-5.00%	-7.28%	-9.98%
change as % of incremental sales	91.14%	n/m	23.94%	n/m	-112.88%
Pre-tax income \$	\$13,781	(\$60,906)	(\$32,142)	(\$37,082)	(\$46,516)
% change	122.63%	-89.49%	13.32%	20.28%	-57.83%
% of sales	3.76%	-21.74%	-10.47%	-13.03%	-13.89%
change as % of incremental sales	86.90%	n/m	22.12%	n/m	-124.63%
Net income (loss) \$	\$43,301	(\$51,297)	(\$33,517)	(\$35,380)	(\$42,803)
% change	184.41%	-53.05%	5.27%	17.34%	-72.32%
% of sales	11.83%	-18.31%	-10.92%	-12.43%	-12.78%
change as % of incremental sales	110.07%	n/m	8.34%	n/m	-131.36%
Tax expense \$	(\$29,520)	(\$9,609)	\$1,375	(\$1,702)	(\$3,713)
Effective tax rate	-214.21%	15.78%	-4.28%	4.59%	7.98%
Depreciation expense \$	\$13,986	\$12,520	\$11,810	\$12,100	\$11,924
% of sales	3.82%	4.47%	3.85%	4.25%	3.56%
% of capital expenses	129.27%	122.70%	85.46%	74.64%	52.39%
% of PP&E, net (annualized)	8.24%	9.48%	9.50%	9.99%	9.99%
Capital expenditures \$	\$10,819	\$10,204	\$13,820	\$16,211	\$22,760
% change	6.03%	-26.17%	-14.75%	-28.77%	51.13%
% of PP&E, net (annualized)	6.38%	7.73%	11.12%	13.39%	19.07%
% of working capital (annualized)	6.62%	7.19%	9.57%	10.82%	15.39%
Interest coverage ratio	2.06	(1.16)	(0.21)	(0.53)	(1.64)
% change	278.64%	-447.11%	59.79%	68.05%	-193.69%
Free cash flow \$	(\$62,306)	(\$13,557)	(\$36,362)	\$9,937	(\$34,843)
% change	-359.59%	62.72%	-465.93%	128.52%	-550.66%
Source:	10-K 4/18/2024	10-Q 12/18/2023	10-Q 8/30/2023	10-Q 6/1/2023	10-K 3/29/2023

Poor interest coverage ratios and material cash burn

QUARTERLY LEVERAGE RATIOS

Total debt to equity ratio steadily increased over time and trended in the bottom quartile of industry peers

Liabilities to equity pushed to high levels; factoring in its accounts payable and accrued expenses

Leverage Ratios - Sequential Quarters (Thousands of U.S. Dollars)					
Period ended	1/31/2024	10/31/2023	7/31/2023	4/30/2023	1/31/2023
Total debt \$	\$991,366	\$681,406	\$648,989	\$616,246	\$637,016
% change	45.49%	5.00%	5.31%	-3.26%	7.50%
Stockholders' equity \$	\$497,498	\$390,568	\$439,322	\$469,507	\$502,410
% change	27.38%	-11.10%	-6.43%	-6.55%	-7.49%
Total debt to equity ratio	1.99	1.74	1.48	1.31	1.27
% change	14.21%	18.10%	12.56%	3.52%	16.20%
Tangible net worth \$	\$497,498	\$390,568	\$439,322	\$469,507	\$502,410
% change	27.38%	-11.10%	-6.43%	-6.55%	-7.49%
Total debt to tangible net worth	1.99	1.74	1.48	1.31	1.27
% change	14.21%	18.10%	12.56%	3.52%	16.20%
Total assets \$	\$2,444,042	\$1,726,392	\$1,702,203	\$1,676,108	\$1,716,215
% change	41.57%	1.42%	1.56%	-2.34%	-1.20%
Total debt to assets ratio	0.41	0.39	0.38	0.37	0.37
% change	2.76%	3.51%	3.70%	-0.94%	8.82%
Tangible assets \$	\$2,444,042	\$1,726,392	\$1,702,203	\$1,676,108	\$1,716,215
% change	41.57%	1.42%	1.56%	-2.34%	-1.20%
Short-term debt \$	\$149,738	\$7,934	\$9,039	\$869	\$937
% change	1,787.30%	-12.22%	940.16%	-7.26%	1.96%
Short-term debt % of total debt	15.10%	1.16%	1.39%	0.14%	0.15%
% change	1,197.17%	-16.40%	887.80%	-4.15%	-5.16%
Short-term debt % of working capital	20.30%	1.39%	1.60%	0.15%	0.15%
% change	1,355.71%	-12.69%	983.65%	-4.22%	-3.81%
Total liabilities \$	\$1,946,544	\$1,335,824	\$1,262,881	\$1,206,601	\$1,213,805
% change	45.72%	5.78%	4.66%	-0.59%	1.66%
Total liabilities to equity ratio	3.91	3.42	2.87	2.57	2.42
% change	14.40%	18.98%	11.86%	6.37%	9.89%
Total liabilities to tangible net worth ratio	3.91	3.42	2.87	2.57	2.42
% change	14.40%	18.98%	11.86%	6.37%	9.89%
Total debt to EBITDA ratio (annualized)	4.60	n/a	n/a	n/a	n/a
Source:	10-K 4/18/2024	10-Q 12/18/2023	10-Q 8/30/2023	10-Q 6/1/2023	10-K 3/29/2023

QUARTERLY LIQUIDITY RATIOS AND RATES OF RETURN

Liquidity Ratios - Sequential Quarters					
(Thousands of U.S. Dollars)					
	1/31/2024	10/31/2023	7/31/2023	4/30/2023	1/31/2023
Cash	\$1,204,096	\$808,195	\$813,656	\$809,010	\$831,097
% change	48.99%	-0.67%	0.57%	-2.66%	1.21%
% of sales	804.14%	10,186.48%	9,001.62%	93,096.66%	88,697.65%
Current assets	\$466,523	\$239,268	\$247,746	\$219,574	\$222,361
% change	94.98%	-3.42%	12.83%	-1.25%	-9.95%
Working capital	\$737,573	\$568,927	\$565,910	\$589,436	\$608,736
% change	29.64%	0.53%	-3.99%	-3.17%	6.00%
% of sales (annualized)	50.37%	50.77%	46.10%	51.78%	45.45%
Cash \$	\$18,703	\$5,562	\$8,560	\$14,119	\$19,534
% change	236.26%	-35.02%	-39.37%	-27.72%	131.64%
% of short-term debt	12.49%	70.10%	94.70%	1,624.74%	2,084.74%
Cash ratio	0.04	0.02	0.03	0.06	0.09
% change	72.84%	-32.95%	-46.19%	-26.77%	156.73%
Quick assets	\$704,494	\$430,502	\$434,783	\$431,478	\$441,217
% change	63.64%	-0.98%	0.77%	-2.21%	2.07%
% of short-term debt	470.48%	5,426.04%	4,810.08%	49,652.24%	47,088.26%
Quick ratio	1.51	1.80	1.76	1.97	1.98
% change	-16.07%	2.52%	-10.69%	-0.96%	13.34%
Current ratio	2.58	3.38	3.28	3.68	3.74
% change	-23.59%	2.85%	-10.86%	-1.42%	12.39%
Source:	10-K 4/18/2024	10-Q 12/18/2023	10-Q 8/30/2023	10-Q 6/1/2023	10-K 3/29/2023

Rate of Return - Sequential Quarters					
(Thousands of U.S. Dollars)					
	3 mos 1/31/2024	3 mos 10/31/2023	3 mos 7/31/2023	3 mos 4/30/2023	3 mos 1/31/2023
Return on equity	11.09%	-11.68%	-7.14%	-7.04%	-7.88%
% change	194.95%	-63.56%	-1.37%	10.65%	-77.64%
Return on net tangible equity	11.09%	-11.68%	-7.14%	-7.04%	-7.88%
% change	194.95%	-63.56%	-1.37%	10.65%	-77.64%
Return on total assets	2.08%	-2.99%	-1.98%	-2.09%	-2.48%
% change	169.40%	-50.81%	4.88%	15.85%	-74.25%
Return on tangible assets	2.08%	-2.99%	-1.98%	-2.09%	-2.48%
% change	169.40%	-50.81%	4.88%	15.85%	-74.25%
Source:	10-K 4/18/2024	10-Q 12/18/2023	10-Q 8/30/2023	10-Q 6/1/2023	10-K 3/29/2023

ANNUAL STATEMENT OF CASH FLOWS

Net losses
and negative
cash from
operating
activities

Consecutive
years of net
debt issuance to
support
liquidity

Statement of Cash Flows - Annual - Standardized

(Thousands of U.S. Dollars)

	12 mos 1/31/2024	12 mos 1/31/2023	12 mos 1/31/2022	12 mos 1/31/2021	12 mos 1/31/2020
Cash Flows from Operating Activities:					
Net income	(\$76,893)	(\$59,292)	\$108,205	(\$3,137)	\$56,004
Depreciation/depletion	50,416	46,276	45,450	41,068	36,841
Deferred taxes	(27,596)	(5,309)	16,799	31,323	7,488
Non-cash items	208,758	255,433	152,168	341,349	348,396
Changes in working capital	(205,919)	(176,660)	(146,220)	51,512	(368,663)
Total cash from operating activities	(51,234)	60,448	176,402	462,115	80,066
Cash Flows from Investing Activities:					
Capital expenditures	(51,054)	(72,966)	(44,859)	(55,927)	(57,546)
Other investing cash flow items, total	3,714	n/a	0	0	724
Total cash from investing activities	(47,340)	(72,966)	(44,859)	(55,927)	(56,822)
Cash Flows from Financing Activities:					
Financing cash flow items	(36,181)	(9,709)	(10,118)	(7,013)	(11,068)
Issuance/retirement of stock, net	561	(70,919)	(54,575)	698	(65,302)
Issuance/retirement of debt, net	144,576	113,880	(87,473)	(420,468)	69,044
Total cash from financing activities	108,956	33,252	(152,166)	(426,783)	(7,326)
Net change in cash	10,382	20,734	(20,623)	(20,595)	15,918
Net cash-beginning balance	60,371	39,637	60,260	80,855	64,937
Net cash-ending balance	\$70,753	\$60,371	\$39,637	\$60,260	\$80,855
Supplemental Disclosures:					
Cash interest paid	\$60,019	\$26,001	\$18,252	\$41,059	\$50,491
Cash taxes paid, supplemental	\$1,453	(\$8,508)	\$21,525	(\$11,586)	\$17,169
Auditor/Opinion:	Ernst & Young LLP Unqualified	Ernst & Young LLP Unqualified	Ernst & Young LLP Unqualified	Ernst & Young LLP Unqualified	Ernst & Young LLP Unqualified
Source:	10-K 4/18/2024	10-K 3/29/2023	10-K 3/29/2022	10-K 3/31/2021	10-K 4/14/2020

ABOUT THIS REPORT/CONTACT CREDITRISKMONITOR



CreditRiskMonitor® is a financial risk analysis and news service that helps credit, supply chain and financial professionals stay ahead of and manage risk quickly, accurately and cost effectively. Nearly 40% of the Fortune 1000, plus over a thousand other large corporations worldwide, rely on our coverage of 30+ million businesses. We cover all public companies and millions of private companies globally.

CreditRiskMonitor® Bankruptcy Case Studies provide post-filing analyses of public company bankruptcies. Our case studies educate subscribers about methods they can apply to assess bankruptcy risk using CreditRiskMonitor's proprietary **FRISK®** Score, robust financial database and timely news alerts.

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[Read more Bankruptcy Case Studies, High Risk Reports and other resources](#)

Contact us at:

845.230.3000

creditriskmonitor.com/contact-us